

Particulars

Organisation Name	Volac International Ltd
Corporate Website Address	http://www.volac.com
Primary Activity or Product	Processor and/or Trader
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	2-0211-11-000-00
Membership Type	Ordinary Members
Membership Category	Palm Oil Processors and Traders
Primary Contacts	Heather Davies Address: Volac House Fishers Lane Herts United Kingdom SG8 5QX
Person Reporting	Heather Davies

Related Information

Other information on palm oil:

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Reporting Period	01 July 2012 - 30 June 2013
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Palm Oil Processors and Traders

Operational Profile

1. What are the main activities of your organisation?

- Trader
- Animal feed supplier

Other:

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Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

No

3. Total volume of all palm oil products handled in the year:

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3.1. Total volume of Crude Palm Oil handled in the year:

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3.2. Total volume of Palm Kernel Oil handled in the year:

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3.3. Total volume of other Palm Oil Derivatives and Fractions handled in the year:

35500

3.4. Total volume of all palm oil and palm oil derived products handled in the year:

35500

4. Volume of Crude Palm Oil that is RSPO-certified

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4.1. Book & Claim

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4.2. Mass Balance

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4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil handled that is RSPO-certified:

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5. Volume of Palm Kernel Oil handled in the year that is RSPO-certified

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5.1. Book & Claim

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5.2. Mass Balance

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5.3. Segregated

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5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified

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6. Volume of all other palm-based derivatives and fractions handled in the year that is RSPO-certified

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6.1. Book & Claim

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6.2. Mass Balance

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6.3. Segregated

8400

6.4. Identity Preserved

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6.5. Total volume of palm-based derivatives and fractions handled that is RSPO-certified

8400

7. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Report on suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

8. Date of first supply chain certification (planned or achieved)

2015

9. Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains

2015

10. What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)?

Currently evaluating internally the best option. Looking at Bureau Veritas.
A decision will be made late 2013/early 2014.

11. Timebound plan - Year expected to only 'handle/supply' RSPO certified oil palm products

2018

12. What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)?

Currently use 2 palm fractions:

PFAD
Single Fractionated Palm Olein

Actively currently working on try to find a robust supply of RSPO certified olein with a view to introducing 25% in 2014.

In 2013, approx 24% of total palm products were from certified sustainable source.
In 2014, we anticipate this rising to between 30 and 35% and are currently working very closely with a company to achieve this.

Targets for 2015 will be set in 2014.

We will also be continuing our efforts to source certified sustainable palm oil. Currently, we only purchase from members of the RSPO and this practice will continue.

13. How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?

Volac have a PFAD sustainability statement that is reviewed and updated at least on an annual basis. We also have a palm statement and again, this is reviewed and updated as appropriate annually.

Also, referred to in our relevant advice resources, on our website.

14. Do you plan to use the RSPO trademark?

Yes

If yes, when do you plan to apply for the trademark license?

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15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

Actions for Next Reporting Period

16. Outline actions that will be taken in the coming year to promote sustainable palm oil

PFAD sustainability statement will be reviewed and updated
Palm statement will be reviewed and updated as appropriate.

We will also be continuing our efforts to source certified sustainable palm oil. Currently, we only purchase from members of the RSPO and this practice will continue.

Continue in building relationships with major palm product supplier, who only supply segregated, certified palm oil products and communicate to wider audience accordingly.

17. Does your company have a public commitment relating to the GHG emissions of your operations?

Yes

Public commitment relating to the GHG emissions

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18. Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

No

Public commitment to only purchase palm oil from suppliers that disclose their GHG emissions

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Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information please indicate the reasons why

Data Unknown

- Other reason:

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Application of Principles & Criteria for all members sectors

20. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

Water, land, energy and carbon footprints policy

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Land use rights policy

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Ethical conduct and human rights policy

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Labour rights policy

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Stakeholder engagement policy

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20.1. If none, please specify if/when you intend to develop one

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21. What steps will your organization take to minimize its resource footprints?

Volac have capital projects each year, and have done for a number of years, that have the objective to reduce our environmental impact.

This years major project is changing a primary energy source, which is very carbon intensive, to an alternative source that will reduce our GHG emissions from one site by approximately 30%

Evaluation of all new suppliers of raw materials/packaging includes a sustainability assessment.

22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Specifically, Volac is committed to protection of the environment through suitable process design, waste management and efficient use of materials and resources. The use of our ISO 14001 Environmental Management System will drive continuous improvement and we will also ensure compliance with all relevant environmental legislation, regulations and any other requirements to which we subscribe.

As part of Volacs Business Policy, we are committed to providing a safe working environment for all employees, visitors and contractors in accordance with the processes as documented in the Health and Safety Manual.

23. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

The Betty Lawes Foundation Charity is a major shareholder in the Volac Group of Companies and provides funding for a small number of Volac selected charities. These aim to make a real difference in terms of environment, bio-diversity, economic, health or social sustainability. Examples of recent causes:

Donation to RABI (Royal Agricultural Benevolent Institute)
 Donation to Send a Cow (to assist African families)
 Donation to Dogs for the Disabled

24. Where relevant, what prevents you from trading/processing only CSPO?

Current availability of palm oil fractions within constraints of volume used and economic constraints for any small quantities of oil that may be available from time to time

25. Are you sourcing 100% physical CSPO?

No

Details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why

Currently a project underway to evaluate the options available within the supply chain, ie, mass balance, segregated, Green Certs. Our plan will be available in 2014.

26. Has your company integrated aspects of traceability into any other products handled? If so, how?

New products/suppliers all undergo robust evaluation process prior to approval. Project needs to be set up for existing suppliers to evaluate traceability of raw materials/ packaging but in the meantime, environmental aspects are discussed with all suppliers within the Supplier Review Meetings.

Challenges

1. Significant economic, social or environmental obstacles

With the current palm products we use (palm olein and PFAD), we are not aware of any robust supply chain to enable us to move to 100% procurement of certified sustainable oil. Cost effectiveness must also go hand in hand with availability to enable our company to remain competitive within our markets.

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Within our policy statements for PFAD and Palm, which can be shared with our employees, customers and suppliers alike.
